

Redressal of Complaints received against Religare Mutual Fund during 2009-10

Total number of folios as on March 31, 2010: 2,37,097

Complaint Code	Type of Complaint #	(A) No. of complaints pending at the beginning of the year	(B) No of complaints received during the year	Action on (A) and (B)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	-	45	45	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
I C	Non receipt of Redemption Proceeds	-	41	40	1	-	-	-	-	-	-	-
I D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-
II A	Non receipt of Statement of Account/Unit Certificate	-	34	34	-	-	-	-	-	-	-	-
II B	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
II C	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	292	292	-	-	-	-	-	-	-	-
IV	Others	-	118	118	-	-	-	-	-	-	-	-
TOTAL		-	530	529	1	-	-	-	-	-	-	-

including against its authorized persons/distributors/employees etc.

* Non actionable means the complaints that are incomplete/outside the scope of the Mutual Fund.

For Religare Trustee Company Ltd.

Place: Mumbai

Date: 28 May '10

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Director