

Redressal of Complaints received against Religare Mutual Fund during 2011-12

Total number of folios as on March 31, 2012: 2,47,515

Complaint Code	Type of Complaint #	(A) No. of complaints pending at the beginning of the year	(B) No of complaints received during the year	Action on (A) and (B)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
IA	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-
IB	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
IC	Non receipt of Redemption Proceeds	-	1	1	-	-	-	-	-	-	-	-
ID	Interest on delayed payment of Redemption	-	1	1	-	-	-	-	-	-	-	-
IIA	Non receipt of Statement of Account/Unit Certificate	-	-	-	-	-	-	-	-	-	-	-
IIB	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
IIC	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
IIIA	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
IIIB	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
IIIC	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
IIID	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
IIIE	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	254	254	-	-	-	-	-	-	-	-
IV	Others	-	-	-	-	-	-	-	-	-	-	-
TOTAL		-	256	256	-	-	-	-	-	-	-	-

including against its authorized persons/distributors/employees. Etc.

*Non actionable means the complaint that are incomplete/outside the scope of the mutual fund

For Religare Trustee Company Ltd.

Place: Mumbai
Date: 28 May'12

sd/-
Director