

Redressal of Complaints received against Religare Invesco Mutual Fund during 2012-13

Total number of folios as on March 31, 2013: 2,20,304

Complaint Code	Type of Complaint #	(A) No. of complaints pending at the beginning of the year	(B) No of complaints received during the year	Action on (A) and (B)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
IA	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-
IB	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
IC	Non receipt of Redemption Proceeds	-	-	-	-	-	-	-	-	-	-	-
ID	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-
IIA	Non receipt of Statement of Account/Unit Certificate	-	-	-	-	-	-	-	-	-	-	-
IIB	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
IIC	Data Corrections in Investor details	-	154	154	-	-	-	-	-	-	-	-
IID	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
IIIA	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
IIIB	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
IIIC	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
IIID	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
IIIE	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	-	-	-	-	-	-	-	-	-	-
IV	Others**	-	1	1	-	-	-	-	-	-	-	-
TOTAL		-	155	155	-	-	-	-	-	-	-	-

including against its authorized persons/distributors/employees. Etc. * Non actionable means the complaint that are incomplete/outside the scope of the mutual fund.

** If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately.

Example : Complaint number from IA to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are 200 then provide Transmission as separate reason (V) along with all other parameters

For Religare Invesco Trustee Company Pvt. Ltd.

Place: Mumbai
Date: May 23, 2013

sd/-

Raj Narain Bhardwaj
Chairman