

## Redressal of Complaints received against Religare Invesco Mutual Fund during 2013-14

## Total number of folios as on March 31, 2014: 1,97,508

Complaint Code	Type of Complaint #	(A)	(B)  No of complaints received during the year	Action on (A) and (B)								
		No. of complaints pending at the beginning of the year		Resolved					Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Non Actionable*	0-3 months	3-6 months	6-9 months	9-12 months
ΙA	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-
ΙB	Interest on delayed payment of Dividend	-	-	-	=	-	-	=	-	-	-	-
IC	Non receipt of Redemption Proceeds	-	-	-	-	-	-	-	-	-	-	-
ID	Interest on delayed payment of Redemption	-	-	-	=	-	-	=	-	-	-	-
ΠA	Non receipt of Statement of Account/Unit Certificate	-	-	-	=	-	-	-	-	-	-	-
II B	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
II С	Data Corrections in Investor details	-	85	85	-	-	-	-	-	-	-	-
II D	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	-	-	-	-	-	-	-	-	-	-
IV	Others**	-	-	-	-	-	-	-	-	-	-	-
TOTAL		-	85	85	-	-	-	-	-	-	-	-

<sup>\*</sup>including against its authorized persons/ distributors/ employees. etc. \*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund \*\* If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately.

Example: Complaint number from I A to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are 200 then provide Transmission as separate reason (V) along with all other parameters

For Religare Invesco Trustee Company Pvt. Ltd.

sd/-

Raj Narain Bhardwaj

Place : Mumbai Date: May 23, 2014 Chairman