RELIGÁRE A Invesco Mutual Fund

Redressal of Complaints received against Religare Invesco Mutual Fund during 2014-15

Mutual Fund

Total number of Folios as on March 31, 2015 : 2,02,974

Complaint	Type of complaint#	(a) No. of complaints	Action on (a) and (b)									
code		pending at the beginning of	(b) No of complaints	Resolved				Non	Pending			
		the year	received during the	Within 30	30-60	60-180	Beyond 180	Actionable*	0-3	3-6	6-9	9-12
			year	days	days	days	days		months	months	months	months
IA	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-
ΙB	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
IC	Non receipt of Redemption Proceeds	-	1	1	-	-	-	-	-	-	-	-
١D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-
	Non receipt of Statement of Account/Unit Certificate	-	1	1	-	-	-	-	-	-	-	-
II B	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	278	278	-	-	-	-	-	-	-	-
	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	1	1	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	6	6	-	-	-	-	-	-	-	-
IV	Others **	-	36	35	1		-	-	-	-	-	-
	Total	-	323	322	1		-	-	-	-	-	-

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

** If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately

Example : Complaint number from I A to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are 200 then provide Transmission as separate reason (V) along with all other parameters

For Religare Invesco Trustee Company Pvt. Ltd.

Place : Mumbai Date : May 21, 2015

Sd/-Raj Narain Bhardwaj Chairman