

Total Number of Folios as on March 31, 2022 : 15,14,462

Complaint code	Type of complaint #	(A) No. of complaints pending at the beginning of the year	(B) No. of complaints received during the year	Action on (A) and (B)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	-	0	0	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	0	0	-	-	-	-	-	-	-	-
I C	Non receipt of Redemption Proceeds	-	1	1	-	-	-	-	-	-	-	-
I D	Interest on delayed payment of Redemption	-	0	0	-	-	-	-	-	-	-	-
II A	Non receipt of Statement of Account/ Unit Certificate	-	0	0	-	-	-	-	-	-	-	-
II B	Discrepancy in Statement of Account	-	3	3	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	20	20	-	-	-	-	-	-	-	-
II D	Non receipt of Annual Report/Abridged Summary	-	0	0	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	0	0	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	0	0	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	0	0	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	0	0	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	4	4	-	-	-	-	-	-	-	-
IV	Others **	-	10	10	-	-	-	-	-	-	-	-
V	Delay in allotment of units	-	12	12	-	-	-	-	-	-	-	-
VI	Discrepancy in SIP registration	-	12	12	-	-	-	-	-	-	-	-
Total		-	62	62	-	-	-	-	-	-	-	-

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

** Others included a type of complaint which is more than 10% of overall complaint, hence provided that reason separately as V and VI

Example : Complaint number from I A to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are

200 then provide Transmission as separate reason (V) along with all other parameters

Others ** Category : Discrepancy in transaction processing - 6 / Rectification of Form 26AS - 3 / Online - 1

For Invesco Trustee Private Limited